

Configuration guide

Green Charging

Simply Electrify

Important information for you as a partner!

Activation of Green Charging in Charge Amps Cloud (partner portal)

To use the Green Charging function, you need the Charge Amps **App**, a charging station from Charge Amps, solar panels and a Charge Amps **Amp Guard**.

Some simple steps for you as an installer to activate the possibility for end-users to use the Green Charging function in the Charge Amps **App** is described below.

Make sure you invite the end-user to become an administrator. You do this here: <https://my.charge.space/partner/#/login> Both Charge Amps **Amp Guard** and the end-user must be registered in the portal as a user on the measurement device.

Log in to the partner account and do the following:

1. Go to organisations. Search the customer's organisation and select "Go to".
2. Check that the customer exists as a user. If the customer does not exist, you need to register the customer, under the tab "users", as a user with the same email address that the customer has registered on the charging box. You can search in the partner portal to find the email address registered on the charging box.
3. If the customer is already registered on the charging box, the customer needs to approve the invitation sent via email. The approval needs to be done within 24 hours.
4. You can now go back to the partner portal. Go to the tab meter, search for the customer's measurement device, and select the customer as a user. Press "Save".
5. Make sure that you tick the box "The system contains a power generator (e.g., solar cells)" in the details of the measurement device. Press "Save".
6. Control the status of the meter and make sure that there is voltage on all three phases and that the current shows negative values when the customer is expected to have overproduction from their solar cells. If you need any support, please contact Charge Amps Support at support@charge-amps.com